

United States Postal Service®

# INDUSTRYALERT

January 15, 2021

## Informed Delivery® System Impact

On January 14, 2021 the United States Postal Service experienced issue with generating the daily Informed Delivery Post-Campaign Reports.

Business users conducting Informed Delivery campaigns may experience latency in accessing the Post-Campaign Reports on the Mailer Campaign Portal (MCP).

Report processing will recommence once the system is updated tonight, January 15, 2021. The updated Post-Campaign Reports will be made available after the report process is complete.

Please accept our apologies for any inconvenience.

Please direct any inquiries or concerns to the Informed Delivery campaign support Help Desk via email ([USPSInformedDeliveryCampaigns@USPS.gov](mailto:USPSInformedDeliveryCampaigns@USPS.gov)) or telephone (1-877-329-7206).

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